

**Arizona Department of Health Services  
Office for Children with Special Health Care Needs  
Integrated Services Grant**

**Statewide Task Force  
Meeting Summary - Draft  
November 15, 2006**

**Purpose:** The Task Force will facilitate the development of partnerships between agencies and communities to evaluate the service delivery system for CYSHCN and make recommendations on more effective community-based systems.

**Meeting Objective:**

Review status and recommendations from each of the Committees, and as needed make decisions regarding the recommendations.

**Participants** – Joan Agostinelli, Adrienne Akers (phone), Wendy Benz, Dr. Karla Birkholz, Dr. Bob Cannell (phone), Linda Cannon, Dr. Mike Clement, Jay Dashefsky, Diana Denboba (phone), Molly Dries Bright, Beverly Plonski-Fuqua, Ida Fitch (phone), George Garcia, Martha Garcia, Becky Hamblin, Linda Hamman, Gifford Loda, Sharman Ober-Reynolds for Dr. Raun Melmed, Joyce Millard-Hoie, Shannon Shiver for Dr. Laura Nelson, Richard Porter, Becky Raabe, Sheila Sjolander, Dr. Sue Stephens, Phyllis Jones and Layla Reitmeier for Carol Takao, Dr. Roy Teramoto, Nancy Torres, Tom Uno, Kim Van Pelt, Jill Wendt

MEETING ITEM	SPEAKER	DISCUSSION	ACTION ITEMS
Welcome and Introductions	Joan Agostinelli	<u>Welcome</u> Joan welcomed the participants and led introductions.  <u>Introductions</u> Jill Wendt reported that Laura Henry, the new ADHS medical home program manager was not able to be with us today. She will be overseeing the care coordination project and came to ADHS from Phoenix Pediatrics. She already has great knowledge to assist with the study.	
		Joan announced that CRS will be extending the contracts for another year. During that year, information will be gathered about service delivery and outcomes. The Department will be holding focus groups to get stakeholder input.  Jennifer Vehonski is the contact and her email address is: <a href="mailto:vehonsje@azdhs.gov">vehonsje@azdhs.gov</a> . Comments can also be sent to the following	

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		e-mail address: <a href="mailto:CRS_stakeholders@azdhs.gov">CRS_stakeholders@azdhs.gov</a> Jennifer's phone number is 602-542-7436	
		Review of Minutes – participants reviewed the minutes from the August meeting and were asked to send any changes to Jill Wendt or Linda Cannon.	
<b>Task Force Priorities</b>	Jill Wendt	Jill reported that the E-learning management system is up and running and is being tested. They are in the process of completing policies and procedures and training modules that will be available through the e-learning system.	
		<p><u>Medical Home Project</u> The Project was presented to community action teams during September. The following Teams have expressed an interest in being project sites: Chino Valley, Verde Valley, Sickle Cell Team, and the Hopi Turtle Nation Team. Community teams will be recruiting practices, screeners and care coordinators.</p> <p>The evaluation protocol is being constructed. The purpose of the study is not to evaluate whether medical homes and screening are good things, but rather to focus on potential barriers to implementation in Arizona and recommendations to over come them.</p>	<ul style="list-style-type: none"> <li>• Finalize evaluation</li> </ul>
	Molly Dries Bright	<p><u>Universal Application</u> Molly reported that there was a small work group formed last year to start to look at how to move this forward in an automated way. The work group looked at Healthy Arizona, 211, and the Utah Clicks Program. Next steps are to reconstitute the group to go through a Joint Application Design (JAD) process – Molly will be scheduling the JAD session with ADES Information Technology staff.</p>	<ul style="list-style-type: none"> <li>• Reconstitute work group</li> <li>• Schedule JAD session</li> <li>• Include families in the JAD session.</li> </ul>

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		<p>Adrienne Akers indicated that on December 4<sup>th</sup>, she will be meeting with Connie Leon to show the new functionality in Utah Clicks. Adrienne will also be here to accept the Innovation Award from CSG for Utah Clicks</p> <p>Discussion: Benefits of the system for families should include facilitating access for families to know other resources potentially available. The idea was that families could get information about programs available and be able to trigger an application. Adrian said that in Utah, they didn't always use the same application form. Staff asked the questions and the system populated the correct forms for the program desired.</p>	
<b>Health Care in Arizona - Presentation</b>	Wendy Benz	<p>About two years ago Raising Special Kids was awarded a grant to develop the Family-to-Family access to health care information. From that an overview of health care in Arizona for children with special health care needs was developed. Wendy provided the powerpoint presentation. Wendy also distributed one page fact sheets. Available in the future on the ISG website</p> <p>Ida Fitch, DDD, asked that it be clarified that AzEIP doesn't include many health services but is the system the child would access for occupational therapy (OT), physical therapy (PT), speech therapy and for education but not rehabilitation purposes.</p> <p>Wendy said the powerpoint presentation will be available through the e-learning management system and stated that she is available to present on how to integrate the information into staff training.</p>	<ul style="list-style-type: none"> <li>• Ida Fitch, DDD, will facilitate connecting Wendy to the DES/DDD trainers for incorporating this overview into support coordinator training.</li> </ul>
<b>Committee Updates &amp; Recommendations</b>			
<u>Health Benefits Committee</u>		Wendy reported that the Health Benefits Committee has held its first meeting. Their purpose is to identify gaps in funding for services. The next meeting is November 16.	

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<u>Cultural Competency Committee</u>	Jill Wendt	<ul style="list-style-type: none"> <li>• The committee has worked to connect with the other committees and support their work by reviewing materials for cultural competency.</li> <li>• The Sickle Cell team and the Arizona Center for Disability Law provided a presentation on the education rights of children with Sickle Cell Anemia.</li> <li>• The committee is developing a community survey which will be sent to the Task Force for final review.</li> <li>• The committee would also like additional representatives to participate in the committee.</li> </ul>	<ul style="list-style-type: none"> <li>• Schedule review of the survey with Task Force</li> <li>• Identify additional representatives for the committee</li> </ul>
<u>Adolescent Health Community Advisory Group</u>	Dr. Karla Birkholz	<ul style="list-style-type: none"> <li>• The committee is meeting monthly and is focused on getting grants to produce the materials necessary to provide information to practitioners, families and adolescents regarding services for adolescents.</li> <li>• The current handbook is out-of-date and information should go on a website. The website needs to be very user friendly. The committee would like to provide a place to go to get comprehensive information about serving adolescents.</li> <li>• Legacy, Virginia Piper and N-Power were suggested as possible grantors.</li> <li>• One suggestion was to make the information part of the e-learning system. Concern was expressed that it may not be user friendly for adolescents but might work for parents and practitioners.</li> </ul>	<ul style="list-style-type: none"> <li>• Joyce to provide information on N Power for Dr. Birkholz</li> </ul>
<u>Quality Improvement – Clinical Committee</u>	Jill Wendt	<ul style="list-style-type: none"> <li>• The committee has reviewed the screening tools which were distributed at the last meeting. Jill distributed a matrix of the screening tools by age and indicated that they will not require that all be completed for each child/adolescent. The screeners will identify the tools used and to be incorporate into the practice</li> <li>• Dr. Stephens suggested that we focus on use of the Peds tool</li> </ul>	

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		<p>since its use can be reimbursed by AHCCCS. The Arizona Academy website provides information about how to access Peds training. Peds was an initiative of the Governor's School Readiness Board, Health Committee.</p> <ul style="list-style-type: none"> <li>Sharman Ober-Reynolds indicated that the Academy policy statement addresses particular times for screening – maybe certain visits could include Peds screening.</li> <li>Joan Agostinelli reiterated that what this is really about is “What are the barriers to implementation – time, requirements, reimbursement, provider shortage, etc.”</li> </ul>	
<u>Community Development Initiative – AZ</u>	Becky Hamblin	<ul style="list-style-type: none"> <li>The steering team met and continues to have a great deal of enthusiasm. They are planning a follow-up summit with all the child-serving agencies. Part of the follow-up will be discussion of how to further implement family leadership.</li> <li>They will hold a family leadership and community development conference during the first week of November 2007, hopefully at ASU West with the objective of spreading the family leadership philosophy.</li> <li>Compensating families continues to be a problem. The steering committee is looking at creative ways of doing this.</li> <li>The CDI Conference will be looking for sponsorships for families and youth to attend.</li> <li>Becky also reported that Arizona has been invited to present at the 9<sup>th</sup> International Congress on Community Services to be held in Washington DC next month.</li> </ul>	<ul style="list-style-type: none"> <li>Identify agencies to provide sponsorships for families and youth.</li> <li>Create a one page document summarizing the conference and what Task Force members can do to support this effort, when needs are identified.</li> </ul>
<u>Education Committee</u>	Jill Wendt for Judie Walker	<ul style="list-style-type: none"> <li>Joyce Millard-Hoie, with Raising Special Kids, will be chairing the Education Committee</li> </ul>	
<u>Young Adult Transition Committee</u>	George Garcia & Jay	<ul style="list-style-type: none"> <li>Jay and George reported that the committee is trying to figure out how best to streamline transition programs. A summit is</li> </ul>	<ul style="list-style-type: none"> <li>Identify youth to attend meetings</li> </ul>

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	Dashefsky	<p>being planned to meet with adolescents and obtain their feedback regarding what needs to be done to create sustainable system changes for youth and families. The summit will be held next August and is designed to include youth serving agencies (people who can speak for the agency).</p> <ul style="list-style-type: none"> <li>• The goal of the summit is to open doors of opportunity. The Committee wants to create a wealth of information and something that will make people want to attend. An evening social is being planned.</li> <li>• Youth that will attend the committee meetings need to be identified.</li> <li>• Events and agenda items that will engage the youth need to be planned. They hope to have youth representative from all counties in the state.</li> </ul>	<ul style="list-style-type: none"> <li>• Define strategies to help engage the youth</li> <li>• Sheila reported that they are starting some youth councils and that BHS could contact them for possible involvement.</li> </ul>
<b>Announcements</b>	Task Force Members	<ul style="list-style-type: none"> <li>• Jay Dashefsky is starting a community advisory board at the Governor's Council on Developmental Disabilities. The Community Advisory Board will include people with disabilities, family members and agencies. The first meeting will be in January. The Advisory Board will be working on legislation possibly regarding transportation, community supports, health care and housing. Go to Governor's Council website for a flyer about the Advisory Board or contact Jay Dashefsky at <a href="mailto:jdashefsky@azdes.gov">jdashefsky@azdes.gov</a> or 602-277-4986</li> </ul>	
<b>Next Steps &amp; Next Meeting</b>		<u>Next Meeting</u> <ul style="list-style-type: none"> <li>• February 28, 2007 – 1:00 – 3:00 pm – Room 345A</li> </ul>	